In recent days, there have been intensifying reports about the new Coronavirus that originated in Wuhan, China. The confirmed number of cases of affected people has exceeded 6,000 and led to the deaths of over 130 people, according to the latest official reports. Based on the latest notification received from our China suppliers, and as directed by the Government officials, they have been required to keep their factories closed until the 9th February 2020 and resume production from 10th February 2020.

The official notification applies to all companies in the majority of provinces in China and will have an impact on our supply chain, as most of our suppliers would continue production only on the 10th February 2020. Additionally, with travel restrictions in some cities, we expect to see labour shortages after they resume production.

Obviously their top priority is to make sure all their employees are safe and will therefore take precautionary measures in all factories to ensure they are fully prepared before they resume production. As soon as they get the green light from the government officials to resume production, they will make every effort to ramp up capacity and prioritise outstanding orders.

We appreciate your understanding during this difficult situation. If you are facing any pending issues, such as imminent line stop, then please feel free to contact your customer service representative or account manager and we will see if we can offer any interim solutions (custom data cables) from our UK or Romanian facilities.

We will keep you posted as and when we have any further update from our suppliers.